

GENERAL CONDITIONS OF USE FOR THE CAR PARK

These rules govern the usage methods of the car park (open-air and covered) for Fly Park Venice managed by the company Security Park s.r.l at Via Triestina 94, Tessera (VE). A copy of this has been displayed at the entrance, the reception and close to the parking areas.

By either booking or gaining access to the facility, the client expressly accepts these general usage conditions for the car park. In the event that the user does not intend to accept the rules on reading them, they must leave the car park (within 10 minutes) at no charge. On the contrary, these conditions are understood to have been accepted.

1. By entering the car park area with the vehicle, a contract is therefore entered into between the parties (manager-user) regarding the single occupancy of one car/motobike space under the conditions listed below. The on-site presence of service staff does not under any circumstances involve the manager taking on custody, deposit or surveillance obligations concerning the parked vehicle, or any other undertakings or responsibilities.
By removing the vehicle and leaving the car park area, the relationship is understood as being terminated.
2. Inside the car park the user must leave their vehicle in the marked spaces provided and they do not have the right to occupy a clearly reserved space. If a booking is made, the scheduled arrival time must be respected. If the user is late, they must inform the management.
3. The car park operates with paid parking on all days of the week and subject to opening and closing times.
The service is guaranteed from 4:00 am, with the check-in and check-out, with free transfers from and to several destinations included.
4. Payment for the parking space must be made before leaving the car park and only cash, debit and credit cards from the main networks will be accepted. Non-payment of what is owed involves the manager's right to retain the vehicle. The vehicle will not be lawfully allowed to leave until the parking amount is fully paid. Any users with a discount must display the valid coupons in order to be able to book and reserve the spaces. Any coupons that are not valid or have expired will mean that a penalty equal to the listed amount for the days the vehicle has been parked for will be applied, besides paying for the entire parking.
5. The manager is not responsible for the direct and/or indirect damage caused by third parties to the user's vehicle nor for acts of vandalism, or the theft or attempted theft of either vehicles or its equipment (radio, wheels, etc) or luggage, valuables and any other items left inside.
The car park is covered by an insurance policy for theft, fire and civil liability.
Any complaints must be made immediately to the service staff before proceeding to move the vehicle, failing to do so will render the complaint invalid. In any case, no complaints will be accepted once the vehicle has left the car park.
6. Any damage caused to the vehicle inside the car park and accepted by our manager will be compensated for and/or fixed at the expense of the company Security Park s.r.l. **at its vehicle workshops and/or bodyshops agreed upon by us.**
7. The user is responsible for any direct and/or indirect damage made by the vehicle and/or by themselves, to the car park facility and other vehicles or to people. The user shall be required to immediately inform the management about similar issues.
8. It is forbidden to leave the parking ticket inside the vehicle, and Security Park s.r.l. is not responsible for its loss/theft.
9. For **WFF** security reasons, any users that leave their car in the covered car park must leave their keys with the car park staff.
In this instance, the manager is the person in charge of the key and the vehicle.
10. The car park is attended by staff 24 hours a day and has a video surveillance system with CCTV.
11. For the custody service and being able to claim for any damage made to the vehicle, the user must hand over the vehicle to an operator on arrival and fill out an ID form to confirm the state it is in. Filling out this form requires 10-15 minutes and involves a contradictory verification of the bodywork, locks and the elements that are likely to be the subject of possible damage by third parties. Not filling out this form means that the manager is exempt from any accountability or damage from any entity.
12. For any dispute surrounding this contract, including those that arise out of its interpretation, performance, expiration and termination, the Court of Venice will hold the exclusive jurisdiction.